

Capture IT: Devices and Digital Skills:

supporting those in need assessment

This document lists the questions that will be asked in the impact survey on the CaptureIT system. You can use it to inform conversations with beneficiaries in preparation for completing the survey.

Please note: this document is for reference only, the responses must be entered using the Capture IT tool via Learn My Way.

1. Roughly how many hours of support in learning how to use your device have you had from the person, group or organisation who provided it to you?

- Less than 1 hour
- At least 1 hour but less than 3 hours
- At least 3 hours but less than 5 hours
- More than 5 hours

2. Please tell us which of the following you have been able to do since receiving your device.

Use video calling to connect with friends or family

- I was already able to do this
- I did this for the first time
- I now feel more confident in doing this
- I want to learn how to do this
- I am not interested in this / not relevant to me

Use email, social media or messaging apps

- I was already able to do this
- I did this for the first time
- I now feel more confident in doing this

- I want to learn how to do this
- I am not interested in this / not relevant to me

Keep myself safe online

- I was already able to do this
- I did this for the first time
- I now feel more confident in doing this
- I want to learn how to do this
- I am not interested in this / not relevant to me

Use government services e.g. Universal Credit

- I was already able to do this
- I did this for the first time
- I now feel more confident in doing this
- I want to learn how to do this
- I am not interested in this / not relevant to me

Use my device for further learning and training

- I was already able to do this
- I did this for the first time
- I now feel more confident in doing this
- I want to learn how to do this
- I am not interested in this / not relevant to me

Use my device to find work or improve my job prospects

- I was already able to do this
- I did this for the first time
- I now feel more confident in doing this
- I want to learn how to do this
- I am not interested in this / not relevant to me

3. Thinking about the device and support you've received, please tell us whether you agree or disagree with the following statements.

I feel more confident in general.

- Agree
- Disagree
- About the same
- Prefer not to say

I feel more connected to my friends, family and community.

- Agree
- Disagree
- About the same
- Prefer not to say

I feel my digital skills are better.

- Agree
- Disagree
- About the same
- Prefer not to say

I feel better able to stay safe online.

- Agree
- Disagree
- About the same
- Prefer not to say

I've gained digital skills I can use for work.

- Agree
- Disagree
- About the same
- Prefer not to say

I've gained digital skills I can use for my money and benefits.

- Agree
- Disagree
- About the same
- Prefer not to say

- 4. As someone who has received a device and support, is there any other feedback you would like to give? For example: about the device and the support to use it; the difference it has made to you; if there was enough support; what else would help. (500 character limit).**