

# Openreach 2020/21

**Tuesday 14th July 2020**

**Vanessa Kirby-Firth: Grants Manager**  
**Elisha Welsh: Network Specialist (Grants)**



## Project Training and Update

# Introduction

We are working with 20 Community Partners in specific areas of the UK:

**Birmingham**  
**Bristol**  
**Cambridge**  
**Leeds**

**Manchester**  
**Newcastle**  
**Reading**  
**London**

**Belfast**  
**Cardiff**  
**Glasgow**

- *Supporting individuals aged 18+ to use Learn My Way to improve their digital skills*
- *Delivering an Openreach specific event during Get Online Week 2020 (October)*
- *Providing at least one case study*

**Project time frame:** 1st April 2020 - 31 March 2021



# Outputs

£2,250	£3,750.00	£7,500.00
<b>57</b> individuals using Learn My Way to improve their digital skills	<b>94</b> individuals using Learn My Way to improve their digital skills	<b>188</b> individuals using Learn My Way to improve their digital skills

**An output is:** using the Openreach URL to register a new learner who is aged 18+ completing a minimum of 2 courses in over 30 minutes **AND** a tutor adding the exit survey information to CaptureIT



# Payments

<b>1</b>	<b>25% in April 2020</b>	Payment now received
<b>2</b>	<b>25% in July 2020</b>	Second payment released this week despite how many targets have been achieved so far
<b>3</b>	<b>25% in October 2020</b>	Performance based - reviewed nearer the time
<b>4</b>	<b>25% in February 2021</b>	Performance based - final payment will be released by the end of February 2021.



## An output is:

- Using the Openreach URL to register a new learner who is aged 18+
- Completing a minimum of 2 courses in over 30 minutes
- Tutor adding the exit survey information to CaptureIT

## Openreach URL:

- If new learners do not use the Openreach specific URL then it will not be counted
- We cannot back date or change any registrations prior
- Once registered using the URL learners can use normal Learn My Way URL

## Learn My Way courses

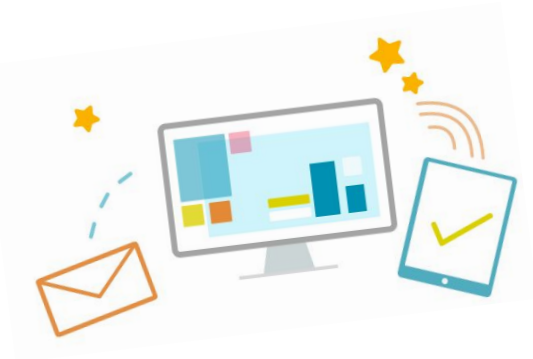
Specific list of 32 courses - any 2 of these can be counted  
*Full list in the guidance document on the landing page*



# The Planner

- Helps to identify what learners want to cover on Learn My Way
- 13 questions about the learners skills and what they know
- Produce a suggested courses list

- Assess a learners current digital skills and confidence
- Guide the start of their digital skills journey
- Developed over the course of 12 months working with 25 community partners



Accessibility help

Learn My Way

My learning   Subjects   **Learner management**   Resources

## Learner Management

Manage learners   Stats

Groups   Learners

Find group by name   Find learner by name

Create new group   Create new learner

Everyone in all groups (000 results)   All roles

Name	Username	Email	Organisation	Registration date	Role
<u>Adam West</u>			3421264	19/07/2017	Learner
<u>Adam</u>			3421264	20/09/2016	Tutor
<u>Admin Admin</u>			3421264	30/03/2011	Tutor
<u>Alison Broadley</u>			3421264	13/04/2011	Tutor





# CaptureIT - exit survey

Hover over CaptureIT and select *BT - Skills for Tomorrow and Openreach: Digital Place* from the drop-down

Enter the data.

Complete the Exit Survey questions.

Add any additional comments.

Click **Submit Learner Information**.

## Capture IT: BT: Skills for Tomorrow and Openreach: Digital Place

Did you use the Planner to create an Individual Learner Journey for this learner?

Yes  No

Which skills was the learner hoping to achieve from the training?

- Learn or develop digital skills related to work
- Learn or develop digital skills related to personal life
- Learn or develop digital skills related to both work and personal life
- Other

Does the learner have any additional comments on their learning experience?

Additional comments in here...

Submit learner information





# Delivery Assurance Framework

## **Internal reporting flags to us the following (but is not restricted to):**

- learning that happens in short time periods
- duplicate learner names / learner name irregularities
- patterns to learner passwords / high proportion of learner passwords being reset
- out of hours activity on Learn My Way

**We will always contact you if we need clarification.**



# Thank you - any questions?



## **Grants Team**

[grants@goodthingsfoundation.org](mailto:grants@goodthingsfoundation.org)

### **Elisha Welsh: Network Specialist (Grants)**

[elisha.welsh@goodthingsfoundation.org](mailto:elisha.welsh@goodthingsfoundation.org) or 0114 349 1658

### **Vanessa Kirby-Firth: Grants Manager**

[vanessa@goodthingsfoundation.org](mailto:vanessa@goodthingsfoundation.org) or 0114 349 1658

